

Task Order 113 – CM Data Mart Operations

CM Data Mart Operations Monthly SLA Metrics Report **Deliverable 113.1.1b**

Period Ending: 11/30/02



F E D E R A L
S T U D E N T A I D

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Task Order 113 – CM Data Mart Operations

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Introduction

This is the November monthly report for Task Order 113 CM Data Mart Operations. The purpose of this task order is to provide the capability to sustain the CM Data Mart. The report information will be provided separately for each system.

CM Data Mart Availability for Production

**Note: Downtime for backups and scheduled outages are not shown

Date	Availability (%)	Notes
Fri - November 1	100%	
Sat - November 2	100%	
Sun - November 3	100%	
Mon - November 4	100%	
Tues - November 5	100%	
Wed - November 6	100%	
Thurs - November 7	100%	
Fri - November 8	100%	
Sat - November 9	100%	
Sun - November 10	100%	
Mon - November 11	100%	
Tues - November 12	100%	
Wed - November 13	100%	
Thurs - November 14	100%	
Fri - November 15	100%	
Sat - November 16	100%	
Sun - November 17	100%	
Mon - November 18	100%	
Tues - November 19	100%	
Wed - November 20	100%	
Thurs - November 21	100%	
Fri - November 22	100%	
Sat - November 23	100%	
Sun - November 24	100%	
Mon - November 25	100%	
Tues - November 26	100%	
Wed - November 27	100%	
Thurs - November 28	100%	



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Date	Availability (%)	Notes
Fri - November 29	100%	
Sat - November 30	100%	

CM Data Mart Operations Status

Work Accomplished During This Period

- Continuing to make progress with reconciliation issues for August and September for IF010s, IF020s, Grecs, and Manual Transactions in the Production Environment.
- Completed load and reconciliation of Demographic data for October in Production environment.
- Added new transaction Ids to d_txn_map table.
- Provided daily monitoring of CM data mart availability.
- Continued tracking SIRs and enhancement requests.
- Continued to update user login information (add, remove, and reset IDs).
- Completed Data Mart Migrations for CM.
- Held bi-weekly CM Meetings with Power Users.
- Assisted Power Users with MicroStrategy report creation.
- Developed and amended mappings in Informatica to provide data to MicroStrategy reports.

Issues or Anticipated/Current Problems

- IF010s, IF020s, Grecs, and Manual Transaction data from FMS has not been reconciled for August and September. We continue to assist FMS with resolving these data issues and discrepancies.

Planned Work for Next Period

- Continue MicroStrategy reporting enhancements and completion of outstanding SIRs.
- Continue to provide daily monitoring of CM Data Mart.
- Continue to update user login information (add, remove, and reset IDs).
- Continue issue resolution for open CM requests.
- Complete reconciliation for August and September data.
- Load data for November for IF010, IF020, G-Records, and Manual Transactions.
- Load monthly Demographic data for November in production environment.
- Continue catch-up process for Aggregate tables in Test Environment, and will then migrate data to Production Environment.
- Continue transition for upgrade to MicroStrategy 7i. Once the licensing issue is resolved, we can proceed to upgrade to 7.2.1 (also known as 7i).



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Help Desk Monthly Throughput (CM)

Data Request (1 Time)

Category	ASAP	High	Medium	Low	Total
Carry Forward	5	0	0	1	6
New	0	2	0	1	3
Closed	5	1	0	1	7
End of Month Balance	0	1	0	1	2

Data Request (Multiple)

Category	ASAP	High	Medium	Low	Total
Carry Forward	0	0	3	0	3
New	0	0	0	0	0
Closed	0	0	1	0	1
End of Month Balance	0	0	2	0	2

Help Desk Request

Category	ASAP	High	Medium	Low	Total
Carry Forward	1	0	0	0	1
New	0	0	0	0	0
Closed	1	0	0	0	1
End of Month Balance	0	0	0	0	0

System Change Request

Category	ASAP	High	Medium	Low	Total
Carry Forward	0	0	3	0	3
New	0	0	1	0	1
Closed	0	0	1	0	1
End of Month Balance	0	0	3	0	3

Note: SIRs in POSTPONED and REJECTED status are not reflected in these numbers



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Help Desk Request Summary (CM)

Total Requests: 17

ID	STATE	TYPE OF REQ	TITLE	Priority	OPEN	CLOSED
97	Assigned	Data Request (Multiple)	Loan Servicing Report Request - (Maria Rojtman)	3. Within 15 Business Days	5/23/2002	
102	Ready_for_Pro duction	System Change Request	Automate Map ID groupings used in MSTR reports	3. Within 15 Business Days	5/23/2002	
116	Rejected	Help Desk	Need to add Accounts to D_FMS_ACCT Table	1. ASAP	6/6/2002	
191	Ready_for_Mi gration	System Change Request	CMDM CF20 Report Borrower Count	3. Within 15 Business Days	7/11/2002	
195	Ready_for_Te st	Data Request (Multiple)	TROR Reports returning incorrect numbers	3. Within 15 Business Days	7/16/2002	
202	Closed	System Change Request	Modify View V_D_LOAN	3. Within 15 Business Days	7/18/2002	11/4/2002
231	Closed	Data Request (One Time)	FY 2002 Interim Audit Request - Item 14	1. ASAP	7/23/2002	11/18/2002
232	Closed	Data Request (One Time)	FY2002 Interim Audit Request - Item 16	1. ASAP	7/23/2002	11/18/2002
233	Closed	Data Request (One Time)	FY2002 Interim Audit Request - Item 17	1. ASAP	7/23/2002	11/21/2002
234	Closed	Data Request (One Time)	FY2002 Interim Audit Request - Item 30	1. ASAP	7/23/2002	11/21/2002
300	Closed	Data Request (Multiple)	Loan & Borrower Relationship missing	3. Within 15 Business Days	9/12/2002	11/29/2002
309	Closed	Data Request (One Time)	FFEL Borrowers in Direct Loan	1. ASAP	10/4/2002	11/5/2002
318	Closed	Data Request (One Time)	Loan Status of 0 Needs to be in System?	4. Within 90 Days	10/22/2002	11/29/2002
325	Assigned	Data Request (One Time)	Late Stage Delinquency Assistance	2. Within 5 Business Days	11/4/2002	
330	Closed	Data Request (One Time)	PSI Followup Data Request	2. Within 5 Business Days	11/7/2002	11/20/2002
339	Assigned	Data Request (One Time)	Special Request for Congress State of Consolidatio	4. Within 90 Days	12/3/2002	
341	Assigned	System Change Request	Correct COD desc in table d_txn_interface_type	3. Within 15 Business Days	12/3/2002	



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Help Desk Request Details (CM)

ID MPOps00000098 **Title:** Create Report procedure/job aid for PAR
State: Postponed **Priority:** 1. ASAP

Date Opened: 5/23/2002 4:00:00A **Target Date:** 6/30/2002 4:00:00A
Requestor Jayasri Kuppasamy, 202-9 **Assigned:** Eric Merkel, 202-962-0881

Description:

SIR #414

Create Report procedure document/job aid for Portfolio Analysis Report

Activity Log:

ID MPOps00000103 **Title:** Exporting to Excel
State: Postponed **Priority:** 4. Within 90 Day

Date Opened: 5/23/2002 4:00:00A **Target Date:** 9/23/2002 4:00:00A
Requestor David Marker, 202-962-06 **Assigned:** Al Bradley, 202-962-0661

Description:

SIR #203

On all reports when you export to excel numbers that begin with zeros lose the zeros. For example the SSN 003287489 will appear as 3287489 once the report is exported to Excel. After exporting if you change the excel formatting to "Special/SSN" the 0's will appear, however for something like CRC code that starts with 0's you would have to change the formatting to text and then hand enter in the missing 0's

Activity Log:

===== State: Assigned by:abradley at 6/11/02 6:54:18 PM =====

Al-

At 6/4/02 Power Users meeting it was agreed that this issue is on hold pending upgrade to MSTR 7i. 7i has Windows like formatting available on the Web.

This issues is related to normal MS Excel export functionality. This issue can be discussed in training/process documentation on MS Excel export functionality.

The procedures for the above work-around were addressed in the Basic Web User course. The procedures will also be documented in the training materials.



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===== State: Opened by:dmarker at 5/23/02 2:26:15 PM =====

This issues is related to normal MS Excel export functionality. This issue can be discussed in training/process documentation on MS Excel export functionality.

The procedures for the above work-around were addressed in the Basic Web User course. The procedures will also be documented in the training materials.

ID MPOps00000105 **Title:** Ad Hoc Custom Error Message
State: Postponed **Priority:** 4. Within 90 Day

Date Opened: 5/23/2002 4:00:00A **Target Date:** 7/31/2002 4:00:00A
Requestor David Marker, 202-962-06 **Assigned:** Al Bradley, 202-962-0661

Description:

SIR #351

If the user selects a combination of attributes that are not in the same table an error message appears. This error message needs to be customized to be more user friendly

Activity Log:

===== State: Assigned by:dmarker at 5/24/02 9:57:42 AM =====

This SIR was mistakenly put as Ready for Test. It has not been worked on yet and is a low priority SIR so it will not be worked on for some time

ID MPOps00000132 **Title:** Create Operations FMS 600 Report
State: Postponed **Priority:** 3. Within 15 Bus

Date Opened: 6/18/2002 4:00:00A **Target Date:** 7/2/2002 4:00:00AM
Requestor Eric Merkel, 202-962-0881 **Assigned:** Eric Merkel, 202-962-0881

Description:

Copy the FMS600 reports (monthly/weekly) located under CFO Accounting folder to Operations folder and modify to allow easier use during reconciliation (ie remove transaction detail, and add IF020 summary)

Activity Log:

ID MPOps00000133 **Title:** Modify CFO Accounting FMS 600 Report
State: Postponed **Priority:** 3. Within 15 Bus

Date Opened: 6/18/2002 4:00:00A **Target Date:** 7/2/2002 4:00:00AM



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Requestor Eric Merkel, 202-962-0881 **Assigned:** Eric Merkel, 202-962-0881

Description:

Modify the FMS 600 reports available to power users (monthly and weekly located under CFO Accounting folder)
by adding IF020 transactions

Activity Log:

ID MPOps00000275 **Title:** Loans in deferment or bankruptcy
State: Postponed **Priority:** 3. Within 15 Bus

Date Opened: 8/9/2002 4:00:00AM **Target Date:**
Requestor Allen Producers, 202-377-3 **Assigned:**

Description:

The request comes from default management. For the months of 10/96 through 9/01 they want the number of loans entering (effective date):
unemployment deferment
economic hardship
and bankruptcy

They also want it broken down by type and control.

Waiting to hear from the requester. Expect a two week delay.

I've attached a sample of the format which you can use as a guide.

Activity Log:

ID MPOps00000116 **Title:** Need to add Accounts to D_FMS_ACCT Ta
State: Rejected **Priority:** 1. ASAP

Date Opened: 6/6/2002 4:00:00AM **Target Date:** 6/7/2002 4:00:00AM
Requestor David Marker, 202-962-06 **Assigned:** Al Bradley, 202-962-0661

Description:

Need to add Acct_Description column to the D_TXN_MAP table, populate the column with the values from the D_FMS_ACCT table description column, then delete the D_FMS_ACCT table, and finally remove any references to the D_FMS_ACCT table from the Microstrategy reports.

Be sure to do in all environments: dev, test (CMDM and CONV), and prod.



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ALSO the following three descriptions were missing in the D_FMS_ACCT table.

101052 Cash Disbursements - ALC005
101072 Cash Disbursements - ALC007
101073 Cash Collections - ALC007

Activity Log:

===== State: Ready_for_Test by:dpan at 6/6/02 3:13:14 PM =====

modifications have been made to d_txn_map in development. table definition and data need to be migrated to test.

Table definition and data have been migrated to test, ready for test.

===== State: Assigned by:emerkel at 6/6/02 2:50:44 PM =====

modifications have been made to d_txn_map in development. table definition and data need to be migrated to test.

<u>ID</u>	MPOps00000097	<u>Title:</u>	Loan Servicing Report Request -(Maria Roj
<u>State:</u>	Assigned	<u>Priority:</u>	3. Within 15 Bus

<u>Date Opened:</u>	5/23/2002 4:00:00A	<u>Target Date:</u>	12/12/2002 5:00:00
<u>Requestor</u>	Dorothy Pan, 202-962-072	<u>Assigned:</u>	Al Bradley, 202-962-0661

Description:

SIR #391

Create new recurring CMDM loan servicing report as requested by Maria Rojzman

Create a new demographic aggregate table to meet request. Confirm requirement with Russell Trujillo and Andy Cho.

Activity Log:

===== State: Assigned by:abradley at 11/21/2002 8:08:47 PM =====

11/21/02 Differences found in CMDM/MIS loan count aggregations by Cohort Year. Reasearching cause by looking into Cohort Year 1994.

Per Maria she would like to use the interest only method used by MIS. Per Jay, the change should be CMDM wide.

11/14/02 Identified differences in MIS and CMDM interest only calculations. Waiting for response from Maria Rojzman on preferred method.



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Created CMDM aggregation from Aug.2002 F_LOAN. Total loan count and dollars matched MIS loans file.
Need

to validate CMDM aggregations by report attributes to MIS. MIS report to be prepared by October 14th.

Dorothy, please migrate data for the following lookup tables from Dev to Test/CMDM schema.

D_LOAN_STATUS_CTG_HEA
D_LOAN_STATUS_HEA
D_REPAYMENT_PLAN_HEA
D_SCHOOL_SECTOR

To meet this requirement. 2 new aggregations and 4 new lookups were created.

A_DEMOG_DLREPAY_BORR
A_DEMOG_DL_REPAY_LOAN
D_LOAN_STATUS_CTG_HEA
D_LOAN_STATUS_HEA
D_REPAYMENT_PLAN_HEA
D_SCHOOL_SECTOR

Migrated above table structure to CMTST.

DATA has been migrated for the following tables on CMTST from SCMDEV.

D_LOAN_STATUS_CTG_HEA
D_LOAN_STATUS_HEA
D_REPAYMENT_PLAN_HEA
D_SCHOOL_SECTOR

===== State: Assigned by:abradley at 11/18/2002 4:31:13 PM =====

11/14/02 Identified differences in MIS and CMDM interest only calculations. Waiting for response from Maria Rojtman on preferred method.

Created CMDM aggregation from Aug.2002 F_LOAN. Total loan count and dollars matched MIS loans file.
Need

to validate CMDM aggregations by report attributes to MIS. MIS report to be prepared by October 14th.

Dorothy, please migrate data for the following lookup tables from Dev to Test/CMDM schema.

D_LOAN_STATUS_CTG_HEA
D_LOAN_STATUS_HEA
D_REPAYMENT_PLAN_HEA
D_SCHOOL_SECTOR

To meet this requirement. 2 new aggregations and 4 new lookups were created.

A_DEMOG_DLREPAY_BORR
A_DEMOG_DL_REPAY_LOAN



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D_LOAN_STATUS_CTG_HEA
D_LOAN_STATUS_HEA
D_REPAYMENT_PLAN_HEA
D_SCHOOL_SECTOR

Migrated above table structure to CMTST.

DATA has been migrated for the following tables on CMTST from SCMDEV.

D_LOAN_STATUS_CTG_HEA
D_LOAN_STATUS_HEA
D_REPAYMENT_PLAN_HEA
D_SCHOOL_SECTOR

===== State: Assigned by:abradley at 10/7/02 11:09:48 AM =====

Created CMDM aggregation from Aug.2002 F_LOAN. Total loan count and dollars matched MIS loans file.
Need

to validate CMDM aggregations by report attributes to MIS. MIS report to be prepared by October 14th.

Dorothy, please migrate data for the following lookup tables from Dev to Test/CMDM schema.

D_LOAN_STATUS_CTG_HEA
D_LOAN_STATUS_HEA
D_REPAYMENT_PLAN_HEA
D_SCHOOL_SECTOR

To meet this requirement. 2 new aggregations and 4 new lookups were created.

A_DEMOG_DLREPAY_BORR
A_DEMOG_DL_REPAY_LOAN
D_LOAN_STATUS_CTG_HEA
D_LOAN_STATUS_HEA
D_REPAYMENT_PLAN_HEA
D_SCHOOL_SECTOR

Migrated above table structure to CMTST.

DATA has been migrated for the following tables on CMTST from SCMDEV.

D_LOAN_STATUS_CTG_HEA
D_LOAN_STATUS_HEA
D_REPAYMENT_PLAN_HEA
D_SCHOOL_SECTOR



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===== State: Ready_for_Migration by:dpan at 6/13/02 4:30:40 PM =====

Dorothy, please migrate data for the following lookup tables from Dev to Test/CMDM schema.

D_LOAN_STATUS_CTG_HEA
D_LOAN_STATUS_HEA
D_REPAYMENT_PLAN_HEA
D_SCHOOL_SECTOR

To meet this requirement, 2 new aggregations and 4 new lookups were created.

A_DEMOG_DLREPAY_BORR
A_DEMOG_DL_REPAY_LOAN
D_LOAN_STATUS_CTG_HEA
D_LOAN_STATUS_HEA
D_REPAYMENT_PLAN_HEA
D_SCHOOL_SECTOR

Migrated above table structure to CMTST.

DATA has been migrated for the following tables on CMTST from SCMDEV.

D_LOAN_STATUS_CTG_HEA
D_LOAN_STATUS_HEA
D_REPAYMENT_PLAN_HEA
D_SCHOOL_SECTOR

===== State: Ready_for_Migration by:abradley at 6/13/02 3:45:04 PM =====

Dorothy, please migrate data for the following lookup tables from Dev to Test/CMDM schema.

D_LOAN_STATUS_CTG_HEA
D_LOAN_STATUS_HEA
D_REPAYMENT_PLAN_HEA
D_SCHOOL_SECTOR

To meet this requirement, 2 new aggregations and 4 new lookups were created.

A_DEMOG_DLREPAY_BORR
A_DEMOG_DL_REPAY_LOAN
D_LOAN_STATUS_CTG_HEA
D_LOAN_STATUS_HEA
D_REPAYMENT_PLAN_HEA
D_SCHOOL_SECTOR

Migrated above table structure to CMTST.

===== State: Ready_for_Migration by:dpan at 6/12/02 5:42:30 PM =====



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To meet this requirement. 2 new aggregations and 4 new lookups were created.

A_DEMOG_DLREPAY_BORR
A_DEMOG_DL_REPAY_LOAN
D_LOAN_STATUS_CTG_HEA
D_LOAN_STATUS_HEA
D_REPAYMENT_PLAN_HEA
D_SCHOOL_SECTOR

Migrated above table structure to CMTST.

===== State: Assigned by:abradley at 6/12/02 4:26:46 PM =====

To meet this requirement. 2 new aggregations and 4 new lookups were created.

A_DEMOG_DLREPAY_BORR
A_DEMOG_DL_REPAY_LOAN
D_LOAN_STATUS_CTG_HEA
D_LOAN_STATUS_HEA
D_REPAYMENT_PLAN_HEA
D_SCHOOL_SECTOR

ID: MPOps00000325 **Title:** Late Stage Delinquency Assistance
State: Assigned **Priority:** 2. Within 5 Busi

Date Opened: 11/4/2002 5:00:00A **Target Date:** 11/11/2002 5:00:00
Requestor: Russell Trujillo, 202-377- **Assigned:** Jay Main, 301-212-8061

Description:
See Attached.

Activity Log:

ID: MPOps00000339 **Title:** Special Request for Congress State of Conso
State: Assigned **Priority:** 4. Within 90 Day

Date Opened: 12/3/2002 5:00:00A **Target Date:** 1/10/2003 5:00:00A
Requestor: Russell Trujillo, 202-377- **Assigned:** Jay Main, 301-212-8061

Description:
Two output excel spreadsheets/reports will be created. One for Consolidations and one for Non-Consolidations.

Summary level counts and amounts will be accumulated for:

Fiscal Year (1994-currently 2003)
State of Borrower (60 groupings, note: DLSS has US Territories and



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Foreign addresses. Foreign will be grouped together)

Loan Status Category (9 groupings)

in-school, in-grace, repayment, delinquent, deferment, forbearance,
default, dcs, and paid in full)

Days Delinquent Range (12 groupings)

31-60, 61-90, 91-120, 121-150, 151-180, 181-210, 211-240, 241-270,
271-300, 301-330, 331-360, >360

of loans (loan count)

of borrowers (distinct borrower count)

Original Loan Amount (OLA)

Principle Balance Outstanding (PBO)

Interest Receivable Balance (IRB)

Activity Log:

ID MPOps00000341 Title: Correct COD desc in table d_txn_interface_
State: Assigned Priority: 3. Within 15 Bus

Date Opened: 12/3/2002 5:00:00A Target Date: 12/10/2002 5:00:00
Requestor Lisa Phillips, 202-962-072 Assigned: Al Bradley, 202-962-0661

Description:

Correct description for COD Transactions: Currently says COD Transactions(IF020)...rename to COD Transactions(IF010)

Activity Log:

ID MPOps00000195 Title: TROR Reports returning incorrect numbers
State: Ready_for_Test Priority: 3. Within 15 Bus

Date Opened: 7/16/2002 4:00:00A Target Date:
Requestor Eric Merkel, 202-962-0881 Assigned: Al Bradley, 202-962-0661

Description:

TROR reports (IA - Dollars, IA - Numbers) returning incorrect results when comparing subsequent quarters

Activity Log:

===== State: Assigned by:emerkel at 7/16/02 12:01:34 PM =====

Dollar report corrected (metrics not set to outer join on report)



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ID: MPOps00000102 **Title:** Automate Map ID groupings used in MSTR
State: Ready_for_Production **Priority:** 3. Within 15 Bus

Date Opened: 5/23/2002 4:00:00A **Target Date:** 6/30/2002 4:00:00A
Requestor: Eric Merkel, 202-962-0881 **Assigned:** Al Bradley, 202-962-0661

Description:

Individual reports need to be modified when map IDs are added.

- 1 - Add dimension and relationship tables to database (d_txn_type, d_relate_txn_type).
- 2 - Include tables in MSTR warehouse catalog
- 3 - Create new folder under report filters ("Original Hardcoded MapID filters") and copy current version of report filters listed below to it
- 4 - copy following report filters from test (used to have hardcoded map IDs) :

/FSA CFO/Section A -

2 New Receivables

3 Accruals

4 Collections

5 Adjustments

6 Written Off

In Bankruptcy

In Bankruptcy-numbers

/Loan Booking Report/ -

Disbursements

/Loan Disbursement Report/ -

first disbursements

gross other disbursements

grossfirstdisbursement

incentive rebate

origination fees

other disbursements

/Metric Filters for Adhoc Reports -

Interest Paid - NSF's and Reversals

Interest Paid - Transferred to DCS

Origination Fees

Principal Paid - NSF's and Reversals

Principal Paid - Transferred to DCS

/Payment Allocation/ -

DL to DL Consolidation Interest



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DL to DL Consolidation Principal
External Consolidations Interest
External Consolidations Principal
Interest Paid
Principal Payments

/Portfolio Analysis/ -
Cancellations
Default Transfer from DCS - fees & Other
Default Transfer from DCS - Interest
Default Transfer from DCS - Principal
Default Transfer to DCS - Fees & Other
Default Transfer to DCS - Interest
Default Transfer to DCS - Principal
Interest Accrued
Interest Capitalized
Interest Paid
New Loans Disbursed
Other Reductions Fees
Other Reductions Interest
Other Reductions Principal
Principal Payments
Write Offs Principal
Write Offs Interest

/SSN/ -
Rebate Amount (RA)

Activity Log:

===== State: Assigned by:emerkel at 5/31/02 9:31:51 AM =====

add the following to cmdm schema on test database:

D_TXN_TYPE table (definition and data)
D_RELATE_TXN_TYPE table (definition and data)
SP_GET_TXN_MAP_TYPES stored procedure
SP_ADD_TXN_MAP_ID stored procedure

===== State: Assigned by:emerkel at 5/31/02 9:15:06 AM =====

add the following tables (definition and data) to cmdm schema on test database:

D_TXN_TYPE
D_RELATE_TXN_TYPE



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ID MPOps00000202 **Title:** Modify View V_D_LOAN
State: Closed **Priority:** 3. Within 15 Bus

Date Opened: 7/18/2002 4:00:00A **Target Date:**
Requestor Eric Merkel, 202-962-0881 **Assigned:** Eric Merkel, 202-962-0881

Description:

V_D_LOAN combines F_LOAN with FMS_IND table to ensure that most recent month of data is returned. Since F_LOAN is refreshed monthly, this join is useless, and adds execution time to queries. Modify view by removing this subselect from bottom

Activity Log:

===== State: Closed by:abradley at 11/4/2002 3:40:57 PM =====

Al Bradley - Confirmed that script in Prod does not join on F_LOAN to FMS_IND

ID MPOps00000231 **Title:** FY 2002 Interim Audit Request - Item 14
State: Closed **Priority:** 1. ASAP

Date Opened: 7/23/2002 4:00:00A **Target Date:** 8/9/2002 4:00:00AM
Requestor Andy Cho, 202-377-3493 **Assigned:** Andy Cho, 202-377-3493

Description:

Download of Collections by Borrowers

Activity Log:

===== State: Closed by:abradley at 11/18/2002 3:50:47 PM =====

MSTR SQL was executed against the CMDM warehouse to return collections by deposit tickets. The results were saved to text files and forwarded to the auditors. The text files are saved in the Audit Request folder in eProject.

The sql (query_dep_ticket_table) for extracting by deposit ticket has been added to the Audit Request/Deposit Ticket folder in eProject.

===== State: Ready_for_Approval by:abradley at 10/7/02 11:35:06 AM =====

MSTR SQL was executed against the CMDM warehouse to return collections by deposit tickets. The results were saved to text files and forwarded to the auditors. The text files are saved in the Audit Request folder in eProject.

ID MPOps00000232 **Title:** FY2002 Interim Audit Request - Item 16
State: Closed **Priority:** 1. ASAP



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Date Opened: 7/23/2002 4:00:00A **Target Date:** 8/9/2002 4:00:00AM
Requestor Andy Cho, 202-377-3493 **Assigned:** Andy Cho, 202-377-3493

Description:

FMS Loan Booking (Gross Amount) - By School as of 6/30/02 (DLSFB768)

Activity Log:

===== State: Ready_for_Approval by:abradley at 10/7/02 11:30:52 AM =====

This request was not required at the school level.

Financial data through June 2002 from table (F_TXN) was agggreagted to meet the Loan Booking report Audit Request. The report was executed in CMDM.

===== State: Ready_for_Approval by:abradley at 10/7/02 11:29:57 AM =====

Financial data through June 2002 from table (F_TXN) was agggreagted to meet the Loan Booking report Audit Request. The report was executed in CMDM.

ID MPOps00000233 **Title:** FY2002 Interim Audit Request - Item 17
State: Closed **Priority:** 1. ASAP

Date Opened: 7/23/2002 4:00:00A **Target Date:** 8/9/2002 4:00:00AM
Requestor Andy Cho, 202-377-3493 **Assigned:** Andy Cho, 202-377-3493

Description:

"FMS GL Account 1355 - Loans Receivable - Direct Loans Posting Routine" report as ogf 6/30/02 (DLSFB600)

Activity Log:

===== State: Ready_for_Approval by:abradley at 10/7/02 11:25:42 AM =====

The audit request was met by report executed by Andy Cho.

ID MPOps00000234 **Title:** FY2002 Interim Audit Request - Item 30
State: Closed **Priority:** 1. ASAP

Date Opened: 7/23/2002 4:00:00A **Target Date:** 8/9/2002 4:00:00AM
Requestor Andy Cho, 202-377-3493 **Assigned:** Andy Cho, 202-377-3493



Task Order 113 – CM Data Mart Operations

Description:

Download of all Write-Offs performed by DLSS as of 5/31/02 for FY 2002

Activity Log:

===== State: Ready_for_Approval by:abradley at 10/7/02 11:23:54 AM =====

Audit request prepared in August 2002 by running MSTR SQL against the warehouse.
A summary spreadsheet of the write-offs is stored on eProject in the Audit request folder.

<u>ID</u>	MPOps00000300	<u>Title:</u>	Loan & Borrower Relationship missing
<u>State:</u>	Closed	<u>Priority:</u>	3. Within 15 Bus

<u>Date Opened:</u>	9/12/2002 4:00:00A	<u>Target Date:</u>	9/30/2002 4:00:00A
<u>Requestor</u>	Gladys Martinez, 301-721-	<u>Assigned:</u>	Al Bradley, 202-962-0661

Description:

Creating an adhoc report with borrower and loan attributes generates a cartesian join with no where clause. Specifically, Borrower Name and Current Loan Status.

Also, there are no predefined servicing metrics (ie PBO) which execute at the fact table level. Whenever a metric is brought into a report, the query uses an aggregate table instead of the base fact tables.

Activity Log:

===== State: Ready_for_Migration by:abradley at 11/29/2002 12:35:43 PM =====

PER 11/19 Power User meeting Fixed. Al stated that Ad-Hoc metrics that are available to extended web users are built off of aggregate tables, and are not at the detail level. Al recommended that extended web users work with Power Users (who do not have the same constraint) if they need a report created with this type of metric. Andy/Allen/Cathy agreed that in this scenario, extended web users will coordinate with Power Users to create the report. Al to update SIR with this information, and Close.

modify parent/child relationship of all loan attributes (loan should be the parent, not the child):
current loan status, bill type, billing cycle, consolidation type, current interest rate, fixed payment amount, grace length, loan closed date, loan default date, loan deferment category, loan first disbursement date, loan paid date, loan paid in full date, loan school refund date, loan type, old loan status, repayment plan, risk category, suspense code

Add new fact for all servicing metrics that maps only to detail fact tables, and created corresponding metrics.

===== State: Ready_for_Migration by:emerkel at 9/16/02 5:02:49 PM =====

modify parent/child relationship of all loan attributes (loan should be the parent, not the child):
current loan status, bill type, billing cycle, consolidation type, current interest rate, fixed payment amount, grace



Task Order 113 – CM Data Mart Operations

length, loan closed date, loan default date, loan deferment category, loan first disbursement date, loan paid date, loan paid in full date, loan school refund date, loan type, old loan status, repayment plan, risk category, suspense code

Add new fact for all servicing metrics that maps only to detail fact tables, and created corresponding metrics.

===== State: Ready_for_Migration by:emerkel at 9/16/02 12:19:00 PM =====

modify parent/child relationship of all loan attributes (loan should be the parent, not the child). Add new fact for all servicing metrics that maps only to detail fact tables, and created corresponding metrics.

ID MPOps00000309 **Title:** FFEL Borrowers in Direct Loan
State: Closed **Priority:** 1. ASAP

Date Opened: 10/4/2002 4:00:00A **Target Date:** 10/9/2002 4:00:00A
Requestor Russell Trujillo, 202-377- **Assigned:** Jay Main, 301-212-8061

Description:

See Attached. Data Extract File may not be the best format for this request.(?)

Activity Log:

ID MPOps00000318 **Title:** Loan Status of 0 Needs to be in System?
State: Closed **Priority:** 4. Within 90 Day

Date Opened: 10/22/2002 4:00:00 **Target Date:** 11/1/2002 5:00:00A
Requestor Mark Mandrella, 202-962- **Assigned:** Mark Mandrella, 202-962-0721

Description:

For the past few demographic loads, there have been records rejected for having a Loan Status (or Old Loan Status) of 0 (zero). Zero is not in the list of valid status', so the records are changed to reflect a status of 99 (unknown) before processed.

Need to change Informatica mappings so that the records with a Loan Status of 0 are changed to reflect a Loan Status of 99.

Activity Log:

===== State: Closed by:abradley at 11/29/2002 12:46:48 PM =====

Change done on MIS side to code Old Loan Status ID field with Current Loans Status ID for new loans. October 2002 demographics load successful.

ID MPOps00000330 **Title:** PSI Followup Data Request



Task Order 113 – CM Data Mart Operations

State: Closed **Priority:** 2. Within 5 Busi

Date Opened: 11/7/2002 5:00:00A **Target Date:** 11/14/2002 5:00:00
Requestor Russell Trujillo, 202-377- **Assigned:** Jay Main, 301-212-8061

Description:
See Attached.

Activity Log:

ID MPOps00000191 **Title:** CMDM CF20 Report Borrower Count
State: Ready_for_Migration **Priority:** 3. Within 15 Bus

Date Opened: 7/11/2002 4:00:00A **Target Date:** 8/1/2002 4:00:00AM
Requestor Al Bradley, 202-962-0661 **Assigned:** Bala Sharma, 202-962-0822

Description:
Borrower count is only available for current and previous 1 month.
The borrower count should be available for all months that are visible in the report prompt.

Need to modify mappings to aggregate loan counts based on loan status and put results in a_demog_month_borr table

Also modify description to alert users that report is not available for prior months.

Activity Log:

===== State: Ready_for_Migration by:emerkel at 7/11/02 2:03:59 PM =====

borrower counts by each loan status added into a_demog_month_borr, and corresponding report group ids created
(new table d_relate_cf20). Schema objects architected in MSTR and MIS CF20 report modified